

# Student Help Desk

Support for CIA accounts and student-owned computers is offered by the ITS Student Help Desk. The Student Help Desk is available to assist you with student account issues, connecting to the wireless network, installing Office 365, printers, and other software, preventing and removing malware infections, and answering any other technology-related questions. We can be reached by e-mail at [ITHelp@cia.culinary.edu](mailto:ITHelp@cia.culinary.edu) or by phone at 845-451-1698. For more information, please visit the Information Technology Services (ITS) page on the CIA Main Menu under the “Services and Support” menu tab. Advanced device and account support will be available by phone, MS Teams meeting or in person during regular business hours only.